

Appendix A: A checklist of requirements to manage expectations

<p>Course planning and preparation</p> <p><i>Prior instruction</i></p> <p>Do you give clear course instructions to students?</p> <p>Do you orient students and give them comprehensive information about the tools and platforms?</p> <p>Do you share the navigational tips with students?</p> <p>Do you identify and clarify the objectives of the course in detail?</p> <p>Do you create a calendar for the assignments?</p> <p>Do you introduce external audio or video resources to familiarize students with the course?</p> <p>Do you provide an introductory session for students to get to know each other?</p> <p><i>While instruction</i></p> <p>Do you remind students of the upcoming deadlines?</p> <p>Do you sort the uploaded material from the most recent to the least?</p> <p><i>After instruction</i></p> <p>Do you reach out to your students and ask them how they are doing?</p> <p>Do you arrange one-on-one meetings with students when they need help?</p> <p>Do you encourage students to text you or email you when they need help?</p>	Yes
<p>Course delivery</p> <p>Do you present the information in an attractive way? (e.g., using visuals, audio resources, etc.)</p>	

<p>Do you use social networking sites to post the content?</p> <p>Do you post the content with links to useful supplementary materials and resources?</p> <p>Do you post announcements and updates daily/weekly?</p> <p>Do you engage students in different online activities? (e.g., props, brainstorming, etc.)</p> <p>Do you encourage written conversations (live chats)?</p> <p>Do you provide a friendly and safe environment?</p> <p>Do you encourage students to connect with each other?</p> <p>Do you encourage students to help each other when they need help?</p> <p>Do you form learning teams to make the activity interesting?</p> <p>Do you encourage students to participate in the discussion forums?</p> <p>Do you monitor online discussion forums?</p> <p>Do you model critical thinking in how to reply?</p> <p>Do you acknowledge volunteers' contributions to discussions?</p> <p>Do you ask students for their individual choices and their special topics of interests?</p> <p>Do you ask thought-provoking questions?</p> <p>Do you keep the discussions focused to avoid divergence?</p> <p>Do you provide proper and timely feedback?</p> <p>Do you encourage students to give feedback to each other?</p> <p>Do you clearly present word limit, number of postings, etc.?</p>	
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<p>Do you encourage students to comment on each other's posts within a short amount of time?</p> <p>Do you finish the class with summarizing the main points and highlighting the matters discussed on the forum?</p>	
<p>Course assessment</p> <p>Do you assign different score scales to diverse activities?</p> <p>Do you divide the assignments into two or three phases?</p> <p>Do you use plagiarism detectors to avoid plagiarism?</p> <p>Do you ask students to write a reflection on their work?</p> <p>Do you give oral exams?</p> <p>Do you give timed online quizzes?</p> <p>Do you provide self-assessment and peer-evaluation options?</p> <p>Do you use clearly defined rubrics which specify target performance criteria?</p> <p>Do you encourage students to co-create the scoring rubric with you?</p> <p>Do you provide available examples of previous work to students?</p>	